

ORIGINAL

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, DC 20268-0001

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OFFICE OF THE SECRETARY

SPECIAL SERVICES REFORM, 1996

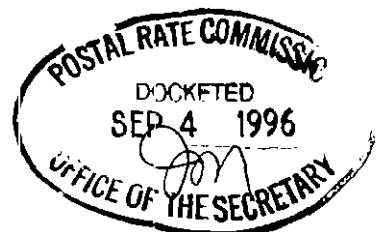
Docket No. MC96-3

DOUGLAS F. CARLSON
FOLLOW-UP INTERROGATORY
TO UNITED STATES POSTAL SERVICE
WITNESS SUSAN W. NEEDHAM
(DFC/USPS-T7-¹⁵(b), DFC/USPS-T7-¹⁷(a) & (d))
August 31, 1996

Pursuant to section 25 of the Rules of Practice and
section 2(D) of the Special Rules of Practice, I, Douglas F.
Carlson, hereby submit follow-up interrogatories to United
States Postal Service witness Susan W. Needham.

Dated: August 31, 1996

Douglas F. Carlson
DOUGLAS F. CARLSON



DFC/USPS-T7-15. On page 38, lines 2-4, you stated that many ATM customers will pay a transaction fee "if they use their ATM card at a bank other than their own bank or branch of their main bank."

Suppose that ATM X is owned and operated by a customer's bank but located at a branch of that bank other than the branch where this customer's account is located. Suppose that ATM Y is owned and operated by this customer's bank and is located at the branch where this customer's account is located.

a. Please cite an example of a bank that charges a higher fee to the customer in this example for conducting a particular transaction at ATM X than for conducting that transaction at ATM Y. If you cite an example, please file as a library reference a copy of the service-charge schedule from that bank that verifies this fee structure.

b. If you cannot cite an example in (a), would the testimony quoted above be more accurate if it were revised to read "if they use their ATM card at a bank other than their own bank"?

c. If your answer to (b) is no, please explain why the original language still would be accurate.

DFC/USPS-T7-16. Please confirm that a letter delivered to a post-office box in City X for a customer who lives in City Y does not involve the postal services of an agency other than the Postal Service at any time from the moment the letter is deposited with the Postal Service until the letter is delivered to the customer's post-office box.

DFC/USPS-T7-17. Assuming a letter does not require forwarding by the Postal Service, please confirm that a letter that is successfully delivered to a post-office box in City X for a customer who lives in City Y is not also delivered in City Y by the Postal Service or transported by the Postal Service to City Y after delivery in City X.

CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document upon the required participants of record in accordance with section 12 of the Rules of Practice and sections 3(B)(3) and 3(C) of the Special Rules of Practice.

August 31, 1996
Emeryville, California



DOUGLAS F. CARLSON